

No Surprises Act

You have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost.

Under the law, health care providers need to give patients who do not have insurance or who are not using insurance an estimate of expected charges for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical care or tests, prescription drugs, equipment and fees.
- If your appointment is scheduled at least three days in advance you may request a Good Faith Estimate in writing at least 1 business day before your medical service or item is dispensed. You can also ask your healthcare provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service. It is our policy to do our best to accurately quote fees for services prior to delivering care.

- Please be advised that due to the extensive number of insurance policies and various payment and fee schedules of insurance carriers, we are often unable to pre-determine benefits or patient responsibility. Should your insurance not cover services you will be considered a cash paying patient and will then be advised of your portion due which will be due and payable at that time..

- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. Make sure to save a copy or picture of your Good Faith Estimate.

The Federal government acknowledges that it will take time for health care facilities to honor these requirements in Electronic Medical Record (EMR) systems. Our chiropractic clinic is committed to providing these Good Faith Estimates as require and has begun to follow this newly enacted law. While this programming is still being finalized, please ask a patient care specialist for any estimates as needed.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises.

Thank You,

Castroville Chiropractic Clinic